

Secure Messaging



A new way to connect with the IRS

Wish there were a faster way to resolve your tax account matters?

The IRS now has an easier method of communicating with taxpayers—IRS Secure Messaging. With this online service, you (and your authorized representative, if applicable) will be able to send and receive messages and digital documents related to your IRS audit quickly and easily.

Visit irs.gov/connect to access and register for Secure Messaging



Here are good reasons to try it:

- Safe and secure
- Free and convenient
- Connect anytime from anywhere
- Eliminate paper and postage

Register for IRS Secure Messaging

After logging into your account, you will be asked a series of questions to register for IRS Secure Messaging. Please answer as shown below to properly route your messages to the examiner handling your audit.

(Note: Your representative may also sign up for Secure Messaging and should answer the first question, “*I am representing a taxpayer*” for proper account set-up.)

① Whose tax issue are you here for?

- ☒ Mine or Sole Proprietor
- ☐ My business (EIN only)
- ☐ I am representing a taxpayer

② How were you invited?

- ☐ I received a letter or notice
- ☒ I received an access code from an IRS representative
- ☐ None of the above

③ Who provided you with an access code?

- ☐ A Collection employee
- ☒ An Examination employee
- ☐ An Appeals employee
- ☐ None of the above

④ Enter your access code