

# Quick and Easy Access to IRS Tax Help and Tax Products

## Internet



### Online Services & Tax Help

Access the IRS website 24 hours a day, 7 days a week at [www.irs.gov](http://www.irs.gov) to obtain information on:

- **Free File**— Use free tax software to prepare and *e-file* your tax return.
- **Online Services** — Conduct business with the IRS electronically
- **Interactive Tax Assistant** — Provides answers to a limited number of tax law questions using a probe and response process
- **Taxpayer Advocate Service** — Helps taxpayers resolve problems with the IRS
- **Where's My Refund**— Your refund status anytime from anywhere
- **Free Tax Return Preparation**— Free tax assistance and preparation
- **Recent Tax Changes** — Highlights on newly-enacted tax law
- **Innocent Spouses** — Tax Information for Innocent Spouses
- **Disaster Tax Relief** — Tax relief provisions for disaster situations
- **Identity Theft and Your Tax Records** — Safeguard your identity and tax records

- **Online Payment Agreement (OPA) Application** — Online agreements
- **Applying for Offers in Compromise** — Information on Offers in Compromise

### View & Download Products

Visit the IRS website at [www.irs.gov](http://www.irs.gov) and select Forms and Publications, or simply type [www.irs.gov/formspubs](http://www.irs.gov/formspubs) in your Internet search window to view or download current and previous year tax products.

Alternately, the Search function at [www.irs.gov](http://www.irs.gov) provides basic and advance search capabilities for published products.

### Online Ordering of Products

To order Tax Products delivered by mail, go to [www.irs.gov/formspubs](http://www.irs.gov/formspubs)

- For current year products, select “Forms and publications by U.S. mail”
- For Employer Products (e.g. W-4, Pub. 15) and Information Returns (e.g. W-2, W-3, 1099 series), select “Employer forms and instructions”
- For tax products on a DVD, select “Tax products on DVD (Pub. 1796)” See DVD below

To get IRS information, forms and publications in Spanish, select **Español** in upper right corner of [www.irs.gov](http://www.irs.gov).

## Telephone



### Tax Forms & Publications

**1-800-829-3676**

Call to order current and prior year forms, instructions, and publications.

You should receive your order within 10 working days.

### National Taxpayer Advocate Helpline

**1-877-777-4778**

### Tax Help & Questions

**Individuals:** 1-800-829-1040

**Business & Specialty Tax:** 1-800-829-4933

**Hearing Impaired TTY/TDD:** 1-800-829-4059

**TeleTax - 24 hour tax information:** 1-800-829-4477

See instructions 1040, 1040A, or 1040EZ for topic numbers and details.

**Refund Hotline:** 1-800-829-1954

## Community Locations



You can pick up some of the most requested forms, instructions, and publications at many IRS offices, post offices, and libraries.

Also some grocery stores, copy centers, city and county government offices, and credit unions have reproducible tax form products available to photocopy.

## Mail



You can receive tax products within 10 working days after receipt of your order.

**Do not send your tax return or payments to the address shown here. Instead, see the tax form instructions.**

Send written request to:

Internal Revenue Service  
1201 N. Mitsubishi Motorway  
Bloomington, IL 61705-6613

## DVD



Purchase the IRS Publication 1796 (IRS Tax Products).

### Internet:

- National Technical Information Service (NTIS) at [www.irs.gov/cdorders](http://www.irs.gov/cdorders)

or

- Government Printing Office (GPO) at <http://bookstore.gpo.gov> (search for Tax Products DVD)

**Telephone:** • NTIS at 1-877-233-6767  
or

- GPO at 202-512-1800; select option 2

**Availability:** First release—early January  
Final release—early March



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[www.irs.gov](http://www.irs.gov)

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