



MANUAL TRANSMITTAL

Department of the Treasury
Internal Revenue Service

2.142.1

APRIL 18, 2024

EFFECTIVE DATE

(04-18-2024)

PURPOSE

- (1) This obsoletes IRM 2.142.1, Information Technology, Service Catalog Management, Service Catalog Management Directive.

MATERIAL CHANGES

- (1) The material in IRM 2.142.1, Service Catalog Management Directive is obsolete. IRM 2.142.1 is an introductory IRM for the 2.142 Service Catalog Management series. The current standard, set by the Office of Servicewide Policy, Directives and Electronic Resources (SPDER), has no support for an introductory IRM.

EFFECT ON OTHER DOCUMENTS

IRM 2.142.1, Service Catalog Management Directive dated June 4, 2020 is obsolete as of the date of this transmittal.

AUDIENCE

The Service Catalog Management Directive is applicable to all IT Organizations, contractors, and other stakeholders having responsibility for service offerings and requesting any changes to the IT Service Catalog.

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Chief Information Officer

